

## The company cloud OS for collaboration

The central platform to act as the single source of truth for your files, messages, and all your company information

### Platform - Value for end-users



#### File Management with version control

Advanced file features for office workers



#### Messages and Tasks

Centralized place for your collective knowledge



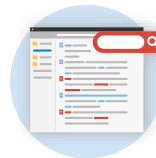
#### CRM and Project Management

Projects, contracts, companies, and contacts



#### Secure Collaboration

Internal and external access with roles and permissions



#### Search & Organization

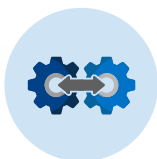
Advanced search and tags to organize and find any content



#### Artificial Intelligence (AI) and Automation

OpenAI and open-source models for optional enterprise integrations

### Architecture - Value for IT, Security & Compliance



#### Interoperability & Integrations

Open Standard and Open API: federated and interoperable



#### Infrastructure & Deployment

Cloud-native technology to deploy on any data center



#### Security & Compliance

Designed to meet stringent security and compliance



#### Admin & IT Center

Intuitive control center to manage central policies

## How we deliver value





Improve productivity and collaborate securely with superior search and organization



## Features for end-users







### File Management with Version Control

-  File version control
-  File compare
-  Templates
-  Sync & Offline mode







### Email Filing, Messages, and Tasks

-  Notifications
-  Messages
-  Outlook email filing
-  Tasks








### CRM and Project Management

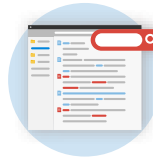
-  Projects
-  Companies
-  Contacts
-  Pipelines



### Secure Collaboration






Internal and external access with roles and permissions

-  Roles & permissions
-  Secure shared links
-  External access
-  Documentation websites
-  Ms. Office co-authoring



### Search & Organization

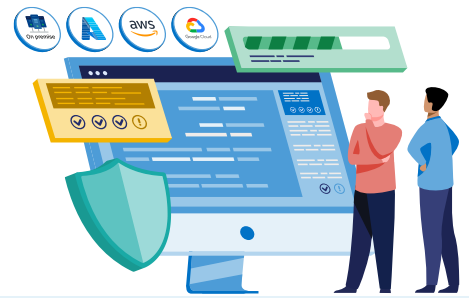
Advanced search and tags to organize and find any content

-  Recents & bookmarks
-  Tags
-  Structured search
-  Full-text search
-  Search folders



### Artificial Intelligence (AI) and Automation

Text completion, summarization, editing, translation, and more



## Our system architecture

Secure, flexible, and interoperable:  
designed for strict IT requirements

## System Architecture

### Interoperability & Integrations

- ▶ Open Standard for server federation and interoperability



**Interoperability:**  
Open Server to Server  
API



**Open API & SDK:**  
Easy integrations with HTTP  
endpoints and SDKs



**Documentation:**  
API available to  
customers

### Security & Compliance

- ▶ Designed to meet the most stringent requirements
- ▶ Focused on financial services, law and consulting firms



User roles and  
permissions



Content lifecycle  
management



Advanced audit  
logs and reports



Compliant with  
industry regulations

### Infrastructure & Deployment

- ▶ Deploy on any public or private data center
- ▶ Cloud-native technologies with containers and Kubernetes



### Admin & IT Center

- ▶ Intuitive control center to manage accounts, set central policies and provide full visibility



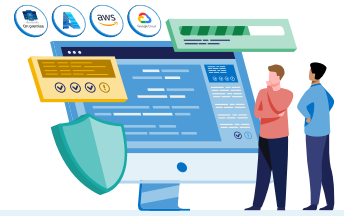
User and group  
management



Audit trails and  
compliance reports



Centralized company  
policies



## Security & Compliance

Read more at [trust.synergyos.com](https://trust.synergyos.com)

### Accreditations & memberships



#### User / Application Access

- ▶ Encryption in transit: SSL/TSL SHA-256
- ▶ Strong user authentication & multi-factor authentication
- ▶ User management: de-activation, force log-out
- ▶ Granular access controls with custom access roles
- ▶ Comprehensive activity tracking for all actions to files & users
- ▶ Data recovery: file recovery and version history
- ▶ Optional VPN-only access



#### Server / Infrastructure

- ▶ International data residency
- ▶ Load balancing
- ▶ Infrastructure monitoring and thread detection
- ▶ Admin & IT Center with all operating metrics registered in Kibana
- ▶ High availability: fault tolerance and redundancy
- ▶ Auto-scaling: automatically scale up your cluster to meet demand
- ▶ Auto-repairing: node health checks and auto repairing process
- ▶ Database backups: incremental hourly and full backups daily
- ▶ Object storage with optional geo-redundancy in two or more regions
- ▶ Content lifecycle: retention, deletion, and legal holds
- ▶ Encryption at rest: 256-bit advanced encryption standard (AES)